

1997 Fair Claim Practices

Video Program

2 CE Credits for P/C and Life License (CDI#: 10358)

A convenient self-study program from Insurance Skills Center!

The regulations were revised in 1997, and claims agents must do an annual certification. Insurance Skills Center and IBA West make it easy for your firm to comply with the revised regulations with our 1997 Fair Claim Practices Video Program.

These are the rules that insurance brokers and agents, and insurance companies must follow in handling first - and third-party claims. After years of discussion, the California Department of Insurance has adopted sweeping changes in many of the sections.

IBA West Senior Vice President and General Counsel Steve Young will guide viewers through these changes in this thoughtful review and analysis of the revised Fair Claims Regulations.

Included in the FCP program package are:

- One VHS video
- The revised regulations
- The underlying California Insurance Code statute
- California Dept. of Insurance notification
- Certification documents for your carriers
- Instructions to present the video for CE credit

Earn CE credit

In order to earn CE credit, you must follow the specific instructions for complying with the CDI requirements. There is a separate fee of \$20 per CE certificate and a set-up fee of \$50 per class scheduled.

Fee

\$79.95 per kit

Q & A

Q. Who needs to certify?

A. All licensees are required to know these regulations, however only claims agents have to certify on an annual basis.

Q. When can my firm begin to offer this video?

A. Included in the kit is a class presentation schedule that must be faxed to ISC 15 days in advance of the class, so that ISC can notify the Department of Insurance. There are no exceptions to this rule!

Q. Do I have to pay \$20 per person, even for those who do not want CE credit?

A. No, the \$20 fee per CE certificate is only for those people who wish to earn 2 CE credits.

Q. Are there any other fees?

A. In addition to the CE certificate fee, there is a per class fee of \$50 for set-up.

Q. When is the deadline to certify?

A. September 1 of each year. This is an annual certification process.

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Registration Form

Contact Name _____

Agency/Brokerage/Company _____

Address _____ Suite _____

City _____ State _____ Zip + 4 _____ - _____

Phone _____ Fax _____ E-mail _____

Quantity: _____ x \$ 79.95

Subtotal \$ _____

CA sales Tax (7.75%) \$ _____

Total \$ _____

Method of Payment:

Visa Discover MasterCard American Express

Check No. _____

Card No. _____ Exp. Date _____

Name _____

Signature _____

Make checks payable to Insurance Skills Center

Please return to:

Insurance Skills Center, 4911 Warner Avenue, Suite 214; Huntington Beach, CA 92649-4475.
714-377-5865 (Phone) 714-377-9685 (Fax)

